



# Online Rent Payment with E-Check Credit/Debit Card or Electronic Cash Payment

Life moves fast, make time for the things that matter most! Skip the trip to our office, the post office or giving your payment to your resident manager and pay your rent online in just a few clicks.

## Security

Secure and unique access to your resident portal allows you to enter your confidential banking or credit card information to make timely payments.

## Simplicity

No more paper checks, envelopes, stamps, or unnecessary trips to our office or the post office to drop off a check. Simply login to pay your rent anytime, anywhere.

## Peace of Mind

Set it and forget it! You can set up an automatic recurring payment to make sure you get your rent in on time, every time.

## Have Questions?

- **Call us: (310) 331-8552**
- **Email us: [tenants@iagpm.com](mailto:tenants@iagpm.com)**
- **Visit [www.ingeniousassetgroup.com/pay-rent-online](http://www.ingeniousassetgroup.com/pay-rent-online) to sign up and for frequently asked questions.**

# Online Payment Benefits

## Security

Online payments are more secure than mailing a check or giving your payment to your resident manager. You'll receive email notifications when your payment is made that you can keep for your records. You can even sign up for email reminders that your rent is coming due so you can avoid late fees!

## Speed

Online payments post to your account immediately faster than if you mail a check, give your check to your resident manager or use an online bill payment service. It's even faster than dropping a check off at our office.

## Convenience & Flexibility

View your charges and make payments online anytime and from anywhere. You can set up email reminders or a recurring payment so your rent is paid automatically - no more worrying about forgetting to pay your rent on time or dealing with late fees! You can choose E-Check, Credit/Debit Card or electronic cash payments - whatever method best works for you.

# Get Started with Online Payments

1. If you haven't already, please provide us your email address. You can call us at (310) 331-8552, email us at [tenants@iagpm.com](mailto:tenants@iagpm.com) or sign up at [www.iagpm.com](http://www.iagpm.com).
2. We'll send you an email that will contain a link that you'll need to click on so you can set up your password. Make sure to check your spam folder and/or junk mail filter to ensure you don't accidentally miss it.
3. Log into your Resident Portal and click the button to "Make a Payment".
4. When you see the pop-up dialog box asking you to select your preferred payment method, select either:

### **E-Check**

- Pulls funds from your checking account.
- You will need your bank routing and account number.
- Online payment fee is instantly rebated - **It's Free!**

### **Credit/Debit Card**

- Charges your credit or debit card as a credit card charge
- You will need your credit card information
- Online payment fee will be assessed based on the amount of the payment:
  - \$0.01 - \$900      \$17 Charge
  - \$900.01 - \$1,250      \$27 Charge
  - \$1,250.01 - \$3,000      \$37 Charge

5. You will be prompted to enter the appropriate card or bank information as well as the amount you want to pay.
6. Once you click 'Make This Payment Now' your payment is immediately processed and you will receive an online confirmation as well as an email confirmation.

# Safely Pay Your Rent With CASH

Life moves fast, make time for the things that matter most! Skip the trip to our office or the post office and pay your rent using Electronic Cash Payments at the nearest 7-Eleven or ACE Cash Express.

## Security

Electronic Cash Payments using the PayNearMe network is the most reliable and secure cash payment option. Rest assured your rent will be paid, recorded, and on time.

## Simplicity

Make your rent payment at a 7-Eleven or ACE Cash Express near you. No more traveling out of the way.

## Peace of Mind

You'll receive a confirmation receipt, and we'll get instant notification of your payment.



To find a payment location near you, visit [www.paynearme.com/locations](http://www.paynearme.com/locations)

# Electronic Cash Payment Benefits

## Security

Electronic Cash Payments is the most reliable and secure cash payment option. Your rent will be paid and recorded on time. You will receive a confirmation receipt of your payment.

## Speed

**Avoid late fees!** Electronic cash payments are immediate. We'll get instant notification that you have made a payment.

## Convenience

No more money orders! Electronic Cash Payments using the PayNearMe network allows you to pay your rent with cash at thousands of 7-Eleven and ACE Cash Express retailers nationwide. You can pay with cash in less than 60 seconds, 24/7.

## Get Started with Electronic Cash Payments

1. Contact us to receive your unique PaySlip. We can print it and mail it to you or email it to you. Call us at (310) 331-8552 or email us at [tenants@iagpm.com](mailto:tenants@iagpm.com) to request your unique PaySlip.
2. Locate the most convenient 7-Eleven or ACE Cash Express location near you: to go <http://paynearme.com/locations>
3. Take your PaySlip and your cash to 7-Eleven or ACE Cash Express and present them to the clerk.
4. There is a \$3.99 processing fee for each transaction up to \$1,500. You can make multiple payments if needed. The \$3.99 processing fee applies to each transaction completed.
5. The same PaySlip can be used every month to pay rent.
6. You'll receive a receipt, with a date and time stamp, from the cashier as proof of your payment. The receipt will also include your name, property address, our company name (Ingenious Asset Group) and address, payment confirmation number and your account balance.

## Have Questions?

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